



User Guide

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September, 1999

SuperSession Overview

For the past six years a computer system called NET-PASS has been used to access mainframe computer applications. For a variety of reasons NET-PASS is being replaced by a product called SuperSession.

The operations and functions of mainframe computer applications, such as CARE, APICS, and BPS, are not effected by the implementation of SuperSession. The only thing that will change is the way you get to the applications – through SuperSession.

Like NET-PASS, SuperSession is a menu driven environment that provides access to all of the mainframe computer applications. You will find that SuperSession has a look and feel similar to NET-PASS and that you can carry out the same type of functions in accessing computer applications, such as having multiple applications active at one time, switching from one active application to another, and screen printing.

Moving around SuperSession is accomplished using the Tab and Shift+Tab features of the keyboard, function keys F1 through F12, and shortcut keystrokes called triggers.

This User Guide contains a description of these SuperSession features:

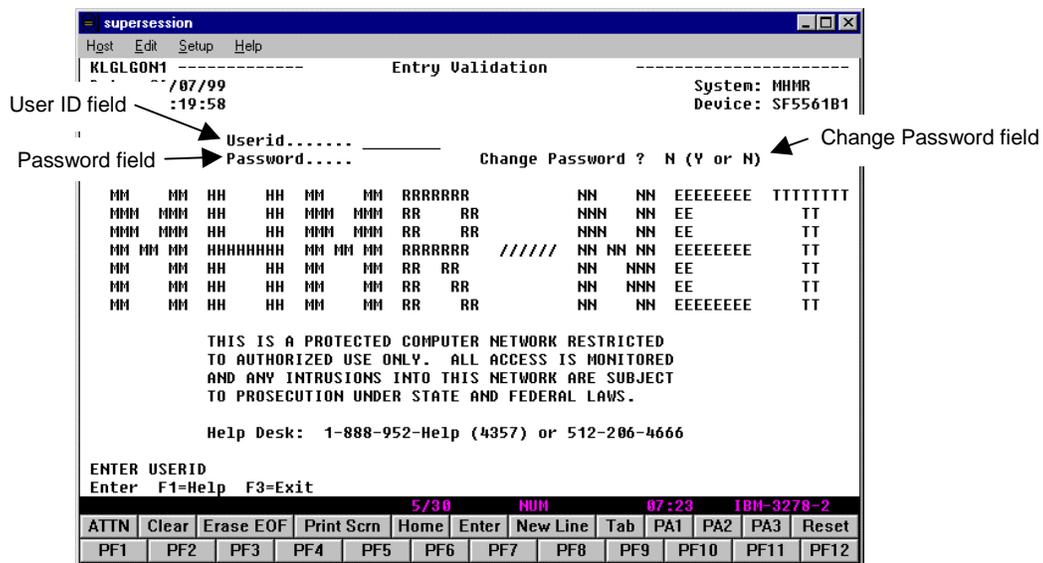
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-

SuperSession Screen Descriptions

Note: The computer screen images displayed in this document are for demonstration purposes only. The screens displayed when you access SuperSession may vary from the screen images used in this document.

The MHMR-NET Logon Screen

The first screen displayed when you access the mainframe computer using a product such as QWS3270 is shown below.



There are three entry fields that are used:

Field	Description
USERID	Key the QWS3270 User Identification number of the person accessing SuperSession.
PASSWORD	Key the QWS3270 password of the person accessing SuperSession.
CHANGE PASSWORD	Key the indicator that designates if the password is changing as part of the logon activity. Possible values are Y (yes) or N (no). The default value is N.

SuperSession Screen Descriptions, Continued

SuperSession Main Menu

The SuperSession Main Menu lists all of the mainframe computer applications to which you have access. Parts of the SuperSession panel are described below.

The screenshot shows the SuperSession Main Menu interface. At the top is a menu bar with 'Host', 'Edit', 'Setup', and 'Help'. Below it is a sub-menu bar with 'Actions', 'Options', 'Commands', 'Features', and 'Help'. The main content area displays a list of sessions with the following columns: Session ID, Description, Type, and Status. The status column shows 'Unavailable' for several sessions. A scroll indicator '+ Forward' and '- Backward' is located to the right of the list. At the bottom, there is a command line with various function key shortcuts (F1-F12) and a status bar with system information like '9/2', 'NUM', '09:35', and 'IBM-3278-2-E'.

Screen Section	Description
Action Bar	The action bar can be used to access SuperSession functions.
Scroll Indicator	The scroll indicator, when followed by a plus sign (+) or a minus sign (-), indicates that more information can be displayed by scrolling forward (F8) or backward (F7).
Selection List	The Session IDs or applications you are authorized to access.
Status	A display of the state or activity of a session. Possible statuses include: <ul style="list-style-type: none"> Blank The application is available. Active You have established a session with this application. Current You have established a session with this application and it the session you most currently used.

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SuperSession Screen Descriptions, Continued

SuperSession Main Menu, continued

Screen Section	Description
Status, continued	Quiesced The application is preparing to shut down and is not accepting logons.
	Unavailable The application is not accepting logons.
	Undefined The session ID is on the menu but the application is not known to the network; perhaps the application has not been started.
	Unknown The application has not yet indicated whether it is available for use.
	Setup The VSM resources have been allocated but the logon is delayed.
	Stopped The application is momentarily not accepting applications.
	Takedown The session with the application was ended and is in the process of termination.

SuperSession Task Keys

Function Keys

Function keys are used to perform many tasks in SuperSession. For most personal computer systems the function keys are physically located along the top of the computer's keyboard and are labeled F1 through F12. The function keys available for use are displayed on the bottom of each SuperSession panel. The following function keys are available from most SuperSession panels:

Key	Action
Enter	Causes SuperSession to process the current panel and save the data keyed in all fields.
F1	Displays help for the current panel, window or field.
F2	In help screens, gives in-depth information.
F3	Exits the current panel.
F4	Displays a list of valid selections for a SuperSession input field.
F5	Refreshes the current panel by clearing and updating it.
F7	Scrolls backward if more lines exist than can be displayed on the current panel.
F8	Scrolls forward if more lines exist than can be displayed on the current panel.
F9	Retrieves the last command issued and re-enters it on the command line. By pressing F9 repeatedly you can retrieve up to ten previous commands.
F10	Moves the cursor to the home position on the Action bar.
F12	Cancel the current panel and erases all changes and additions made in any of the fields since you last pressed Enter.

SuperSession Task Keys, Continued

Triggers

Triggers are used to carry out functions within the SuperSession panels. The following basic triggers are available for use:

Trigger	Action
\g	Key \g followed by the Session ID to go to the session named.
\l	Lock the terminal.
\m	Display the SuperSession Main Menu.
\n	Move to the next active session according to the order the sessions were started.
\p	Move to the previous active session according to the order the sessions were started.
\q	Key \q followed by X (terminate sessions) or R (resume operating).
@p	Print the screen of the foreground session.

Password Requirements

Based on risk analysis, the Information Security group has determined it is in the best interest of the agency to set the following Security Policy:

Password Length and Character

Passwords should be a minimum of six (6) alpha-numeric characters. You are encouraged to use at least four (4) alpha and two (2) numeric characters for your passwords. No specific order is required. Only the mainframe computer doesn't like repeated characters. If you want to synchronize your passwords across multiple computer platforms, we recommend you do not repeat characters or numbers in your password.

Password Aging

Passwords must be changed at least once every 90 days. Some systems, such as USAS and ERS, still require passwords be changed every 30 days. If you have access to a system that requires you to change your passwords every 30 days, Information Security recommends you change all of your passwords at the same time to keep the passwords synchronized.

Password History

The mainframe computer MVS/TSS operating system, the AIX/UNIX operating system, and the Windows NT operating system all maintain a password history for your last five (5) passwords. The system will remember five (5) passwords. You can reuse the first password on the sixth password change.

Account Lockout

You will be locked out from logging on to your computer after three (3) failed password attempts within 15 minutes. If you are locked out from logging on to your computer because of three failed attempts, the Windows NT operating system prevents you from logging on for 30 minutes. The mainframe computer MVS/TSS operating system and the AIX/UNIX operating systems prevent you from logging on until an Information Services Security Administrator lifts the suspension.

Password Management

The Information Services Security Administrators are responsible for assigning temporary passwords and resetting passwords for the mainframe computer MVS/TSS operating

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Password Requirements, Continued

Password Management, Continued

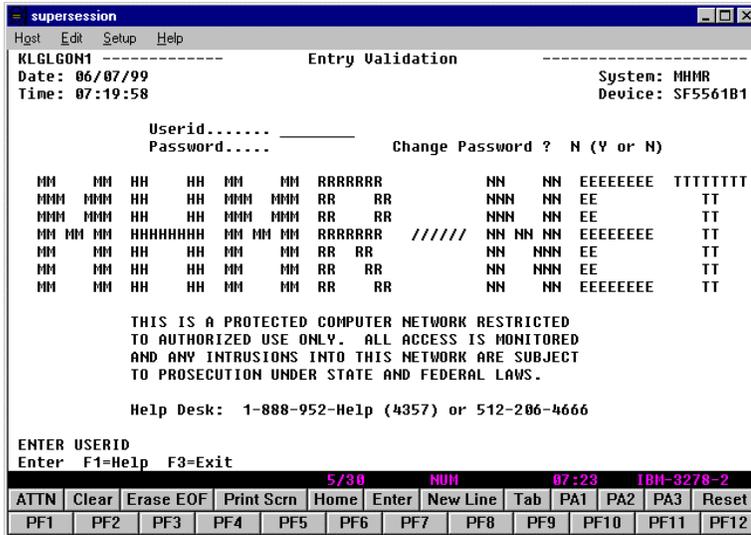
system and the AIX/UNIX operating system. Statewide Information Services (SIS) assigns temporary Windows NT passwords. The Central Help Desk resets passwords for Windows NT systems.

If you have any trouble with your passwords please call the Central Help Desk at 888/952-4357 or 512/206-4666 to report the problem.

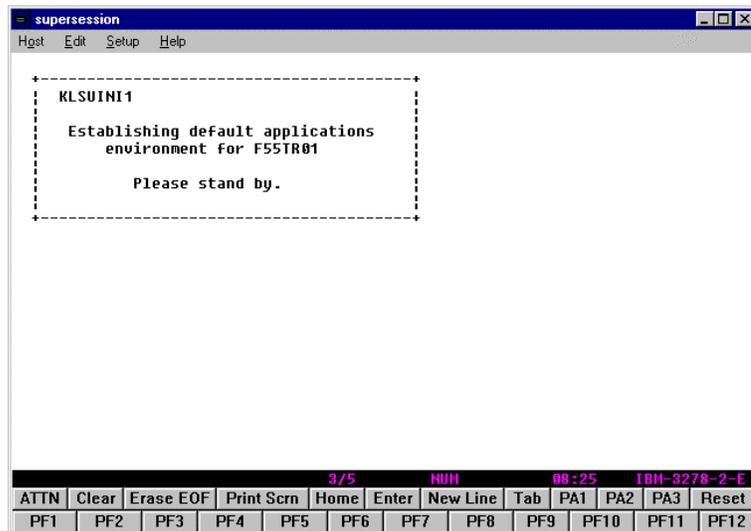
Logging On For the First Time

Note: The first time you log on to SuperSession the Update Personal Information window is displayed. Your name, work location, and work telephone number are keyed in this window and stored as reference information. You can not complete the log on process until this information is entered into the system.

1. Start your QWS3270 mainframe software. The following screen is displayed.



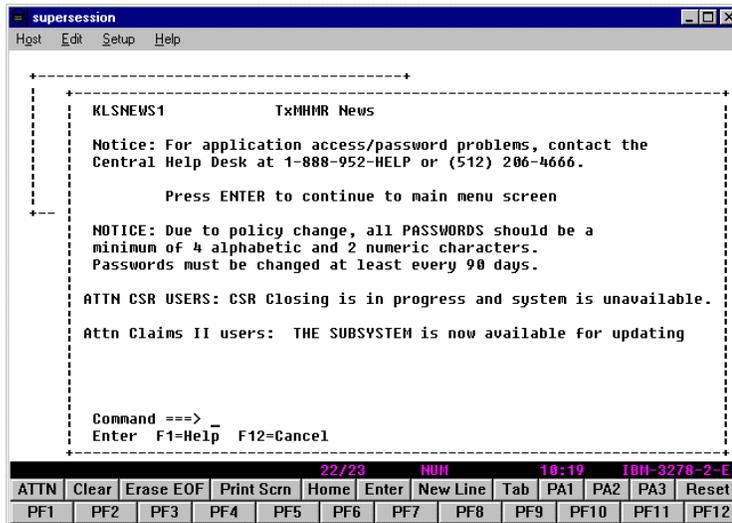
2. Key your User ID in the USERID field.
3. Key your password in the PASSWORD field.
4. Press **Enter**.
5. The following screen is displayed. No action is needed on your part.



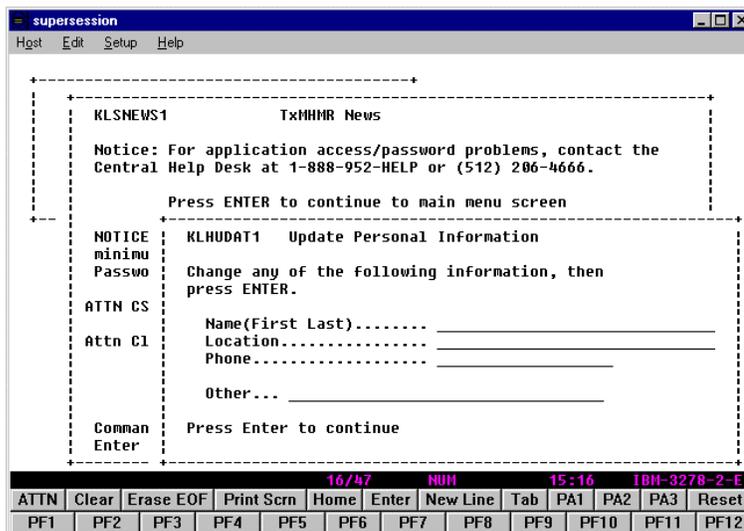
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Logging On For the First Time, Continued

- The SuperSession message window is displayed. Messages concerning the operations of the mainframe computer or application systems are displayed on this screen.



- Read the messages.
- Press **Enter** to continue the log on process. The Update Personal Information window is displayed.



- Key your name in the NAME (FIRST LAST) field.
- Key your work location in the LOCATION field.
- Key your work telephone number in the PHONE field.

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Logging On For the First Time, Continued

12. Press **Enter**.
13. The SuperSession Main Menu is displayed showing those mainframe computer applications to which you have access.

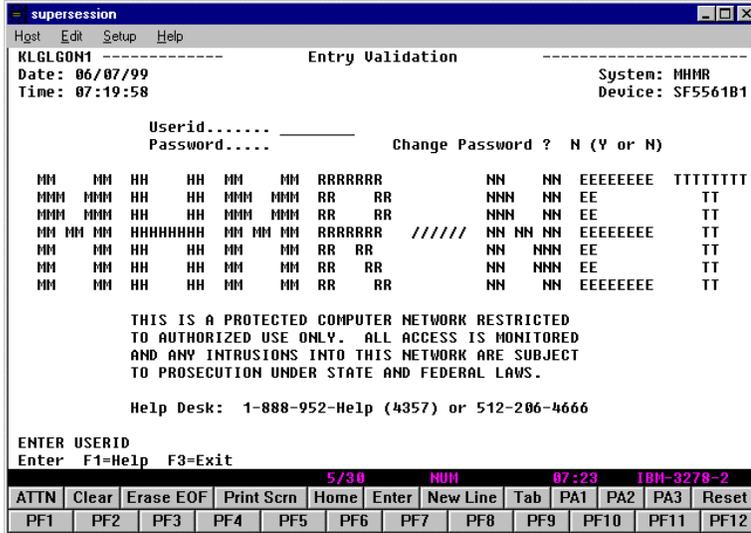
```
superession
Host Edit Setup Help
----- Actions Options Commands Features Help -----
KLSUSEL1          CL/SUPERSESSION Main Menu          More: +
Select sessions with a "/" or an action code.

  Session ID  Description                                Type    Status
-----
- CARE        CARE / MODEL 204 DBMS                        Multi
- CAREDEMO    CAREDEMO / MODEL 204 DBMS                    Multi
- CLCICS       CLASS MARS/G CICS V3                         Multi   Unavailable
- CSR         CSR / MODEL 204 DBMS                         Multi
- D204        Development MODEL 204 DBMS                    Multi
- ERS         Employee Retirement System                    Multi
- JHSXPTR     JHS/XPTR Combined System                     Multi
- LEAVE       LEAVE ACCOUNTING                             Multi
- LEAVETRM   LEAVE ACCOUNTING TRAINING                     Multi
- M204        MODEL 204 DBMS (Region #1)                    Multi
- R204        MODEL 204 DBMS (Region #2)                    Multi
- TCICS       Test Customer Info Cntl Sys                    Multi   Unavailable

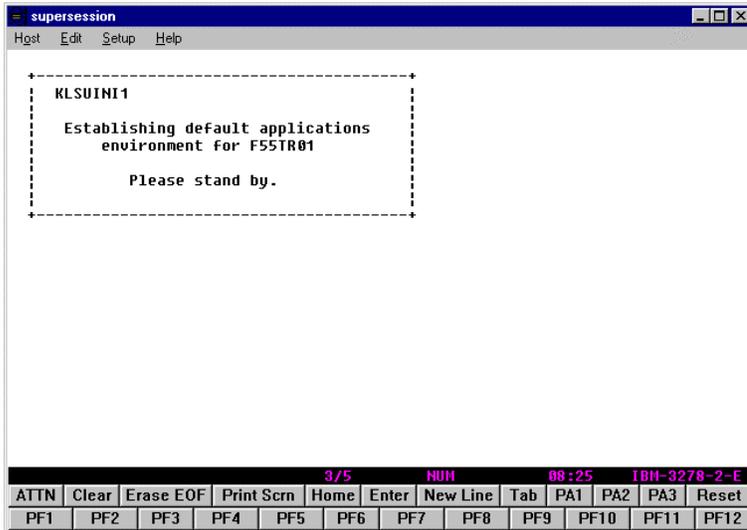
Command ==>
Enter F1=Help F3=Exit F5=Refresh F8=Fwd F9=Retrieve F10=Action
9/2 NUN 09:35 IBM-3278-2-E
ATTN Clear Erase EOF Print Scrn Home Enter New Line Tab PA1 PA2 PA3 Reset
PF1 PF2 PF3 PF4 PF5 PF6 PF7 PF8 PF9 PF10 PF11 PF12
```

Logging On to SuperSession

1. Start your QWS3270 mainframe software. The following screen is displayed.



2. Key your User ID in the USERID field.
3. Key your Password in the PASSWORD field.
4. Press **Enter**.
5. The following screen is displayed as SuperSession builds your personal main menu. No action is needed on your part.



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Logging On to SuperSession, Continued

- The SuperSession message window is displayed. Messages concerning the operations of the mainframe computer or application systems are displayed on this screen.

```

superession
Host Edit Setup Help
-----
KLSNEWS1          TxMHMR News
Notice: For application access/password problems, contact the
Central Help Desk at 1-888-952-HELP or (512) 206-4666.

Press ENTER to continue to main menu screen

NOTICE: Due to policy change, all PASSWORDS should be a
minimum of 4 alphabetic and 2 numeric characters.
Passwords must be changed at least every 90 days.

ATTN CSR USERS: CSR Closing is in progress and system is unavailable.

Attn Claims II users: THE SUBSYSTEM is now available for updating

Command ==>
Enter F1=Help F12=Cancel
-----
22/23          NUM          10:19          IBH-3278-2-E
ATTN Clear Erase EOF Print Scrn Home Enter New Line Tab PA1 PA2 PA3 Reset
PF1 PF2 PF3 PF4 PF5 PF6 PF7 PF8 PF9 PF10 PF11 PF12
  
```

- Read the messages.
- Press **Enter** to continue the log on process.
- The SuperSession Main Menu is displayed showing those mainframe computer applications to which you have access.

```

superession
Host Edit Setup Help
-----
Actions Options Commands Features Help
-----
KLSUSEL1          CL/SUPERSESSION Main Menu          More: +
Select sessions with a "/" or an action code.

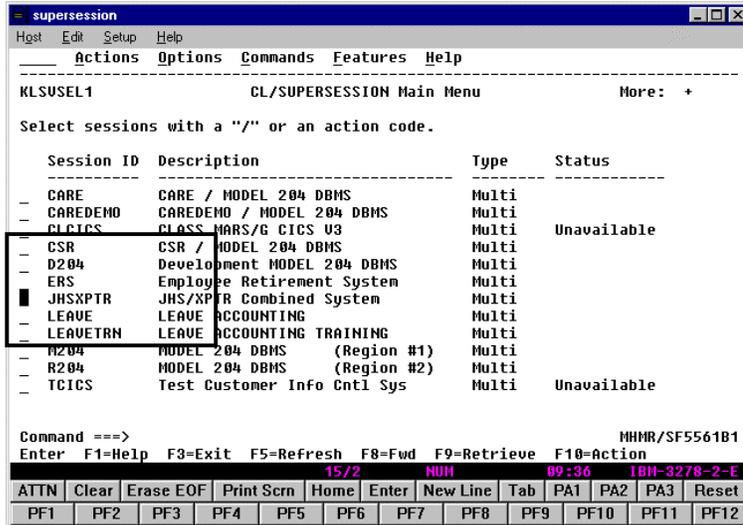
Session ID  Description                      Type  Status
-----
- CARE      CARE / MODEL 204 DBMS              Multi
- CAREDEMO  CAREDEMO / MODEL 204 DBMS          Multi
- CLCICS    CLASS MARS/G CIGS U3              Multi  Unavailable
- CSR      CSR / MODEL 204 DBMS              Multi
- D204     Development MODEL 204 DBMS          Multi
- ERS      Employee Retirement System          Multi
- JHSXPTR  JHS/XPTR Combined System           Multi
- LEAVE    LEAVE ACCOUNTING                   Multi
- LEAVETRN LEAVE ACCOUNTING TRAINING          Multi
- M204     MODEL 204 DBMS (Region #1)         Multi
- R204     MODEL 204 DBMS (Region #2)         Multi
- TCICS    Test Customer Info Cntl Sys         Multi  Unavailable

Command ==>
Enter F1=Help F3=Exit F5=Refresh F8=Fwd F9=Retrieve F10=Action          MHMR/SF5561B1
-----
9/2          NUM          09:35          IBH-3278-2-E
ATTN Clear Erase EOF Print Scrn Home Enter New Line Tab PA1 PA2 PA3 Reset
PF1 PF2 PF3 PF4 PF5 PF6 PF7 PF8 PF9 PF10 PF11 PF12
  
```

Starting an Application

From the SuperSession Main Menu:

1. Press **Tab** to move the cursor to the space just to the left of the Session ID you want to open.



2. Press **Enter** to open the application.

Notes:

- After you start a session the System Status on the SuperSession Main Menu is shown as Active.
 - This method is used to open as many as 10 applications.
 - This method is also used to return to an active session.
-

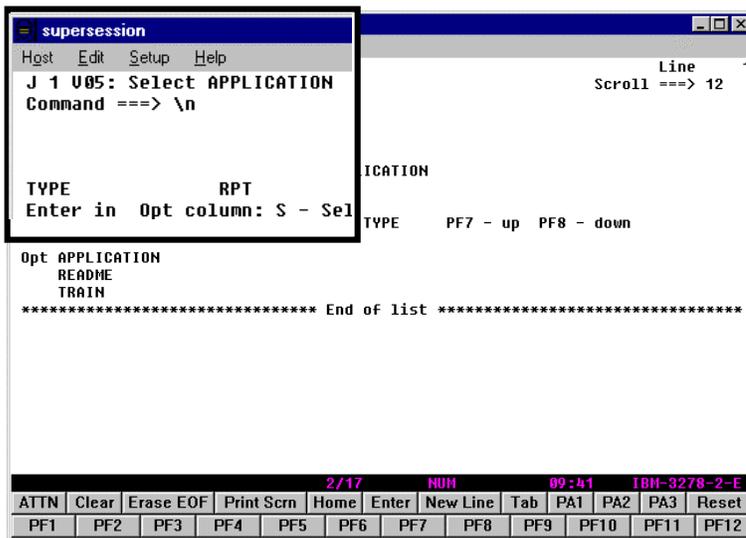
Switching From One Application Session to Another

You are allowed to have as many as 10 sessions open at one time. For example, you can have CARE and JHSXPTR open at the same time and switch back and forth between the two applications. There are several ways to switch from one session to another. When using the Next and Previous commands, SuperSession will cycle through the sessions in the order in which you opened them. When using the Go command, SuperSession takes you to the session you request.

Using the Next (\n) Command

From within a session:

1. Tab to a data entry field that is at least two characters long.
2. Key \n.



3. Press **Enter**.

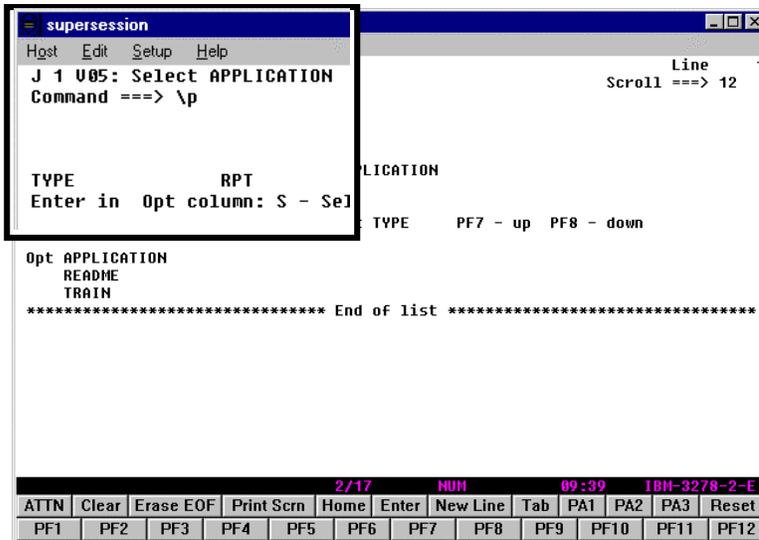
Result: SuperSession displays the current screen of the next session in sequence.

Switching from one Application Session to Another, Continued

Using the Previous (\p) Command

From within a session:

1. Tab to a data entry field that is at least two characters long.
2. Key \p.



3. Press **Enter**.

Result: SuperSession displays the current screen of the previous session in sequence.

Switching from one Application Session to Another, Continued

Using the Go (g) Command

From within a session:

1. Tab to a data entry field that is long enough to accept the Go command and the name of the session to which you will go.

Example: To use the Go command and switch to JHSXPTR there must be a data entry field at least nine (9) characters long.

2. Key `\gsessionid`, where *sessionid* is the name of the session you want to access.

Example: Key `\gjhsxpтр` to go to the JHSXPTR session.

supersession

Host Edit Setup Help

06-07-99 CLIENT NAME SEARCH UC021100

FILL IN FOLLOWING FIELDS

CLIENT LAST NAME : \gjhsxpтр ACT LAST NAME? : _ (Y/N)

CLIENT FIRST INITIAL : _ CLIENT ID : _

SSN : _ SOCIAL CASE NUMBER : _

SEX : _

AGE (+ OR - 5 YEARS) : _ BIRTH MONTH/YEAR : _

MM/HR : _ (MMVVVV)

COMPONENT CODE : _ SERVICE AREA : _

ASSIGNMENT STATUS : _ RESIDENTIAL COUNTY : _

COMPONENT TYPE : _ (H=HOS,S=SCH,D=STATE CEN,C=COMM CEN,V=SOCS)

TRY ACTION CODE 201 FOR A DIFFERENTLY FORMATTED NAME SEARCH

ACT: _ (H/MAIN MENU)

7/37 NUM 13:50 IBM-3278-2-E

ATTN Clear Erase EOF Print Scrn Home Enter New Line Tab PA1 PA2 PA3 Reset

PF1 PF2 PF3 PF4 PF5 PF6 PF7 PF8 PF9 PF10 PF11 PF12

Note: If the data entry field is larger than the Go command, there could be underscores or invisible characters left in the field that must be erased so that they are not included as part of the command.

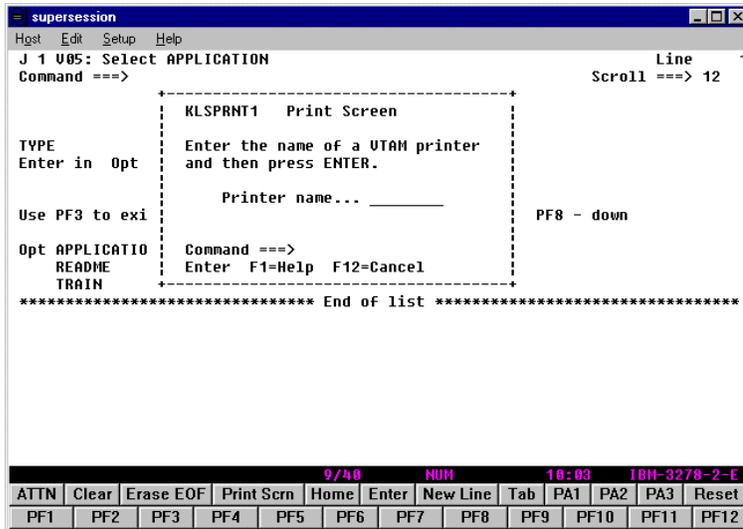
3. After keying the last character of the Go command, Click the **Erase EOF** button at the bottom of the QWS3270 screen to delete any characters from the end of the command to the end of the data entry field, or press the **Delete** key until all extra characters in the data entry field are deleted.
4. Press **Enter**.

Result: SuperSession displays the current screen of the session requested.

Printing a Screen Image

From within any session:

1. Tab to a data entry field that is at least two characters long.
2. Key **@p**.
3. Press **Enter**. The following Print Screen panel is displayed.

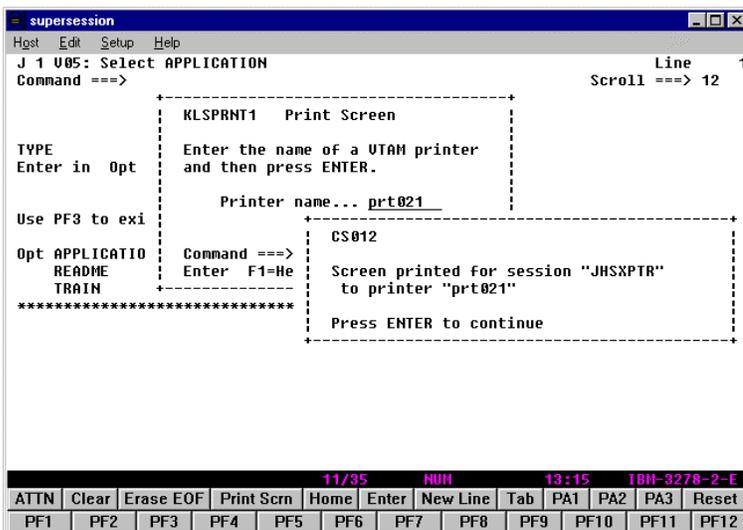


4. Key the printer name.

Example: PRT999

5. Press **Enter**.

Result: The session screen image is printed and a confirmation screen is displayed.



6. Press **Enter** to return to the session.
-

Closing an Application

1. Return to the SuperSession Main Menu.
2. Press **Tab** to move the cursor to the space just to the left of the Session ID you want to close, or terminate.
3. Key **t** next to the Session ID. A sample screen is shown below.

```

supersession
Host Edit Setup Help
----- Actions Options Commands Features Help -----
KLSUSEL1          CL/SUPERSESSION Main Menu          More: +
Select sessions with a "/" or an action code.

  Session ID  Description              Type      Status
-----
- CARE       CARE / MODEL 204 DBMS          Multi
- CAREDEMO   CAREDEMO / MODEL 204 DBMS     Multi
- CSR        CSR / MODEL 204 DBMS          Multi
- LEAVETRN   LEAVE ACCOUNTING TRAINING     Multi
- M204       MODEL 204 DBMS (Region #1)    Multi
- R204       MODEL 204 DBMS (Region #2)    Multi
- TCICS      Test Customer Info Cntl Sys   Multi
- TCICS2     Special Test CICS Online      Multi
Unavailabl

Command ==>
Enter F1=Help F3=Exit F5=Refresh F8=Fwd F9=Retrieve F10=Action
9/2 NUN 10:31 IBM-3278-2-E
ATTN Clear Erase EOF Print Scrn Home Enter New Line Tab PA1 PA2 PA3 Reset
PF1 PF2 PF3 PF4 PF5 PF6 PF7 PF8 PF9 PF10 PF11 PF12
  
```

4. Press **Enter** to terminate the application.

```

supersession
Host Edit Setup Help
----- Actions Options Commands Features Help -----
KLSUSEL1          CL/SUPERSESSION Main Menu          More: +
Select sessions with a "/" or an action code.

  Session ID  Description              Type      Status
-----
- CARE       CARE / MODEL 204 DBMS          Multi
- CAREDEMO   CAREDEMO / MODEL 204 DBMS     Multi
- CLCICS      CLASS MARS/G CICS U3          Multi
- CSR        CSR / MODEL 204 DBMS          Multi
- D204       Development MODEL 204 DBMS     Multi
- ERS        Employee Retirement System     Multi
- JHSXPTR    JHS/XPTR Combined System      Multi
- LEAVE       LEAVE ACCOUNTING              Multi
- LEAVETRN   LEAVE ACCOUNTING TRAINING     Multi
- M204       MODEL 204 DBMS (Region #1)    Multi
- R204       MODEL 204 DBMS (Region #2)    Multi
- TCICS      Test Customer Info Cntl Sys   Multi
Unavailabl

CS009 Session(s) terminated.
Command ==>
Enter F1=Help F3=Exit F5=Refresh F8=Fwd F9=Retrieve F10=Action
10/2 NUN 14:06 IBM-3278-2-E
ATTN Clear Erase EOF Print Scrn Home Enter New Line Tab PA1 PA2 PA3 Reset
PF1 PF2 PF3 PF4 PF5 PF6 PF7 PF8 PF9 PF10 PF11 PF12
  
```

Result: The session has a status of Takedown.

Note: You can close the application using the application's logoff process or you can close an application from the SuperSession Main Menu. If you exit SuperSession with active sessions, the system will close the active sessions.

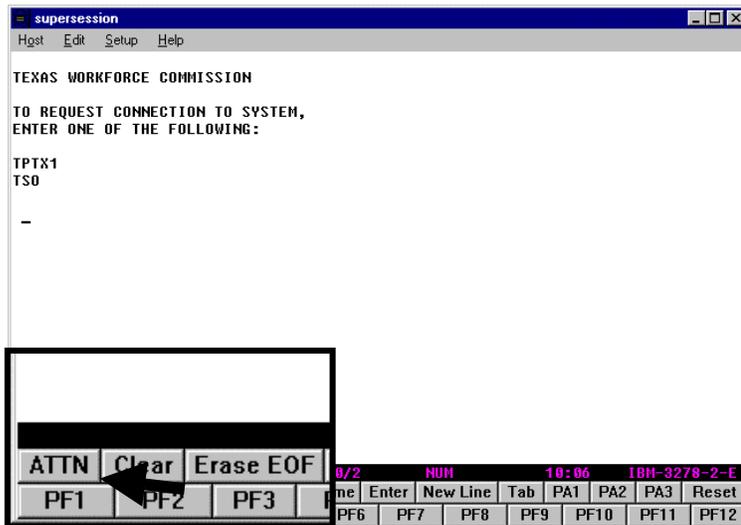
Closing the Texas Workforce Commission and the Texas Legislative Council Applications

Exiting the Texas Workforce Commission and the Texas Legislative Council computer applications and then logging off of the TDMHMR computer system will not terminate the connection between the agencies. The following procedure must be followed to terminate the TDMHMR computer connection with the TEC and TLC applications.

Note: The Texas Workforce Commission was once known as the Texas Employment Commission (TEC). The old naming convention is still used on the SuperSession Main Menu. Access to the Texas Workforce Commission computer application is made through the TEC Session ID.

Note: The process used to break the connection between TDMHMR and either TEC or TLC is the same. For the following examples screen images from TEC are used.

1. At the Texas Workforce Commission or the Texas Legislative Council access screen click **ATTN** to exit the application and return to the SuperSession Main Menu.

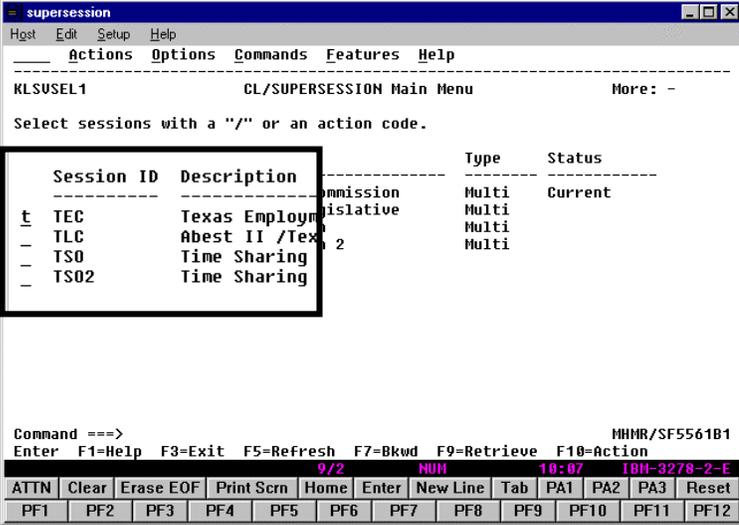


2. Press **Tab** to move the cursor to the entry space just to the left of the Session ID in the SuperSession Main Menu Selection List.

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Closing the Texas Workforce Commission and the Texas Legislative Council Applications, Continued

3. Key **t** next to the Session ID.

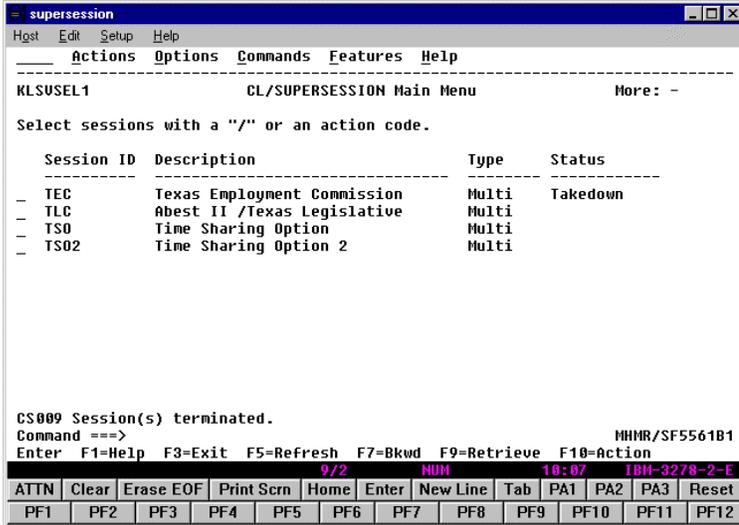


```
superession
Host Edit Setup Help
-----
Actions Options Commands Features Help
-----
KLSUSEL1          CL/SUPERSESSSION Main Menu          More: -
Select sessions with a "/" or an action code.

  Session ID  Description              Type      Status
  -----
  t TEC       Texas Employment Commission  Multi    Current
  - TLC       Abest II /Texas Legislative  Multi
  - TS0       Time Sharing Option 2        Multi
  - TS02      Time Sharing

Command ==>
Enter F1=Help F3=Exit F5=Refresh F7=Bkwd F9=Retrieve F10=Action
9/2 NUM 10:07 IBN-3278-2-E
ATTN Clear Erase EOF Print Scrn Home Enter New Line Tab PA1 PA2 PA3 Reset
PF1 PF2 PF3 PF4 PF5 PF6 PF7 PF8 PF9 PF10 PF11 PF12
```

4. Press **Enter** to terminate the application.



```
superession
Host Edit Setup Help
-----
Actions Options Commands Features Help
-----
KLSUSEL1          CL/SUPERSESSSION Main Menu          More: -
Select sessions with a "/" or an action code.

  Session ID  Description              Type      Status
  -----
  - TEC       Texas Employment Commission  Multi    Takedown
  - TLC       Abest II /Texas Legislative  Multi
  - TS0       Time Sharing Option          Multi
  - TS02      Time Sharing Option 2        Multi

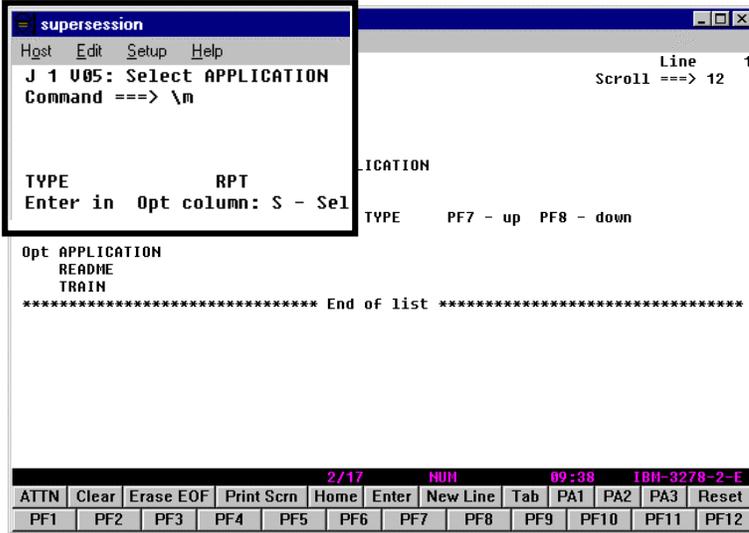
CS009 Session(s) terminated.
Command ==>
Enter F1=Help F3=Exit F5=Refresh F7=Bkwd F9=Retrieve F10=Action
9/2 NUM 10:07 IBN-3278-2-E
ATTN Clear Erase EOF Print Scrn Home Enter New Line Tab PA1 PA2 PA3 Reset
PF1 PF2 PF3 PF4 PF5 PF6 PF7 PF8 PF9 PF10 PF11 PF12
```

Result: The session has a status of Takedown.

Return to the SuperSession Main Menu

From within a session:

1. Tab to a data entry field that is at least two characters long.
2. Key **\m**.



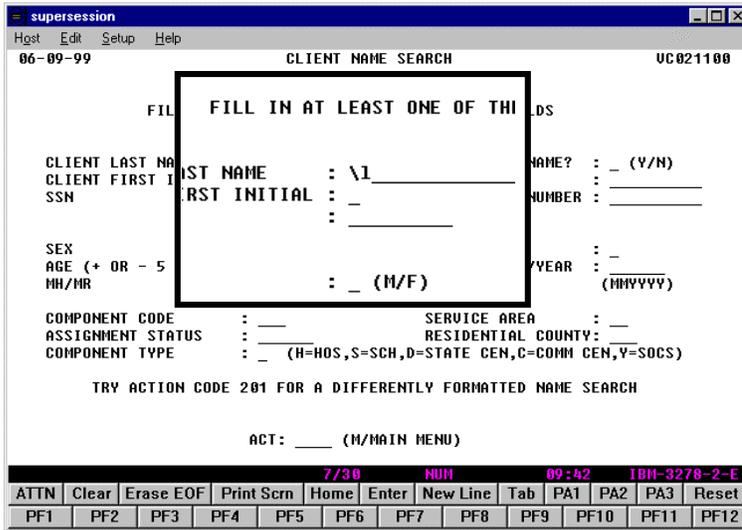
3. Press **Enter**.

Result: SuperSession displays the SuperSession Main Menu.

Locking/Unlocking Your Mainframe Application

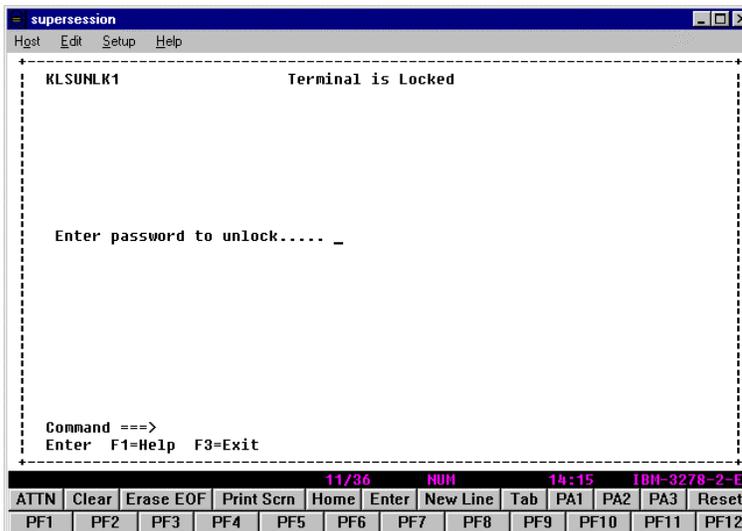
Locking Your Mainframe Application From Within a Session

1. Tab to a data entry field that is at least two characters long.
2. Key \l.



3. Press **Enter**.

Result: The QWS3270 terminal session is locked and the Terminal is Locked screen is displayed.

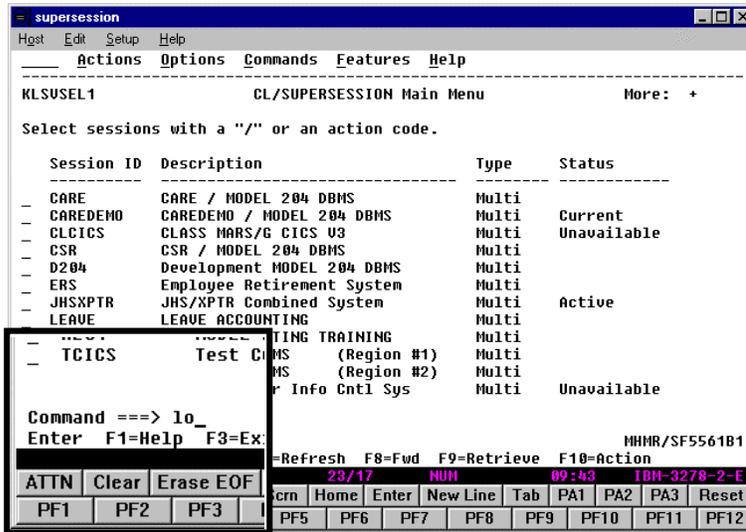


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Locking/Unlocking Your Mainframe Application

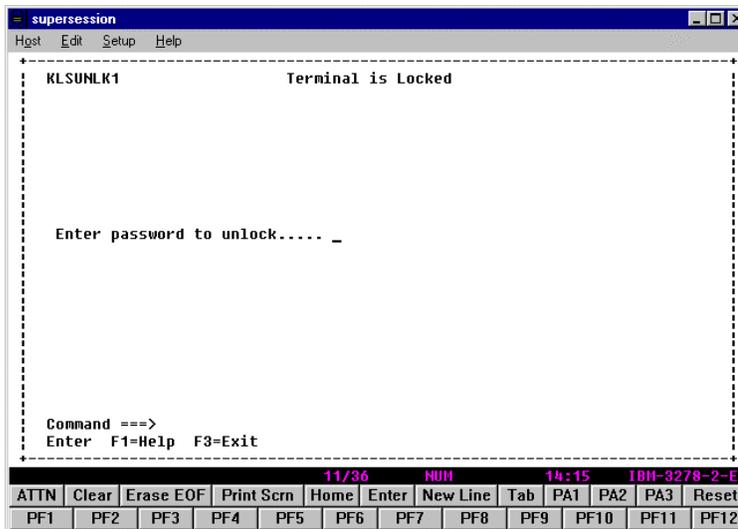
Locking Your Mainframe Application From the SuperSession Main Menu

1. Tab to the COMMAND line.
2. Key **lo**.



3. Press **Enter**.

Result: The QWS3270 terminal session is locked and the Terminal Is Locked screen is displayed.



continued on the next page

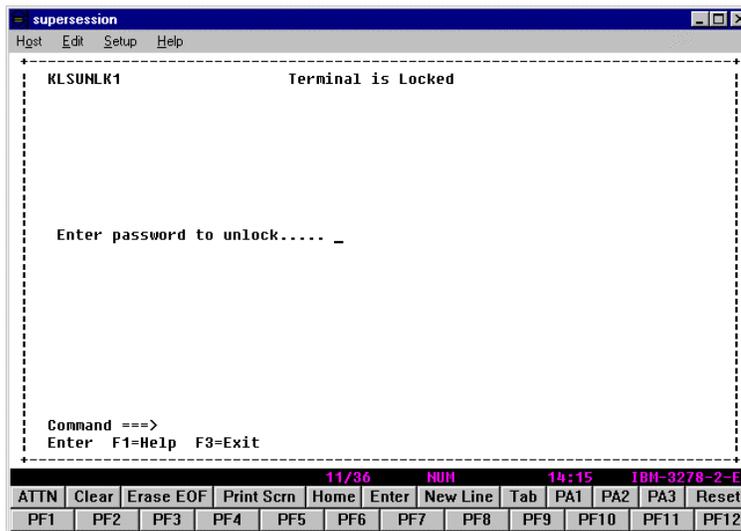
Locking/Unlocking Your Mainframe Application

Unlocking The QWS3270 Session

From the Terminal is Locked screen:

1. Make sure the cursor is at the beginning of the Enter password to unlock field.
2. Key your QWS3270 mainframe session password.

Note: Do not use your NT Desktop password or a password used to access an application.

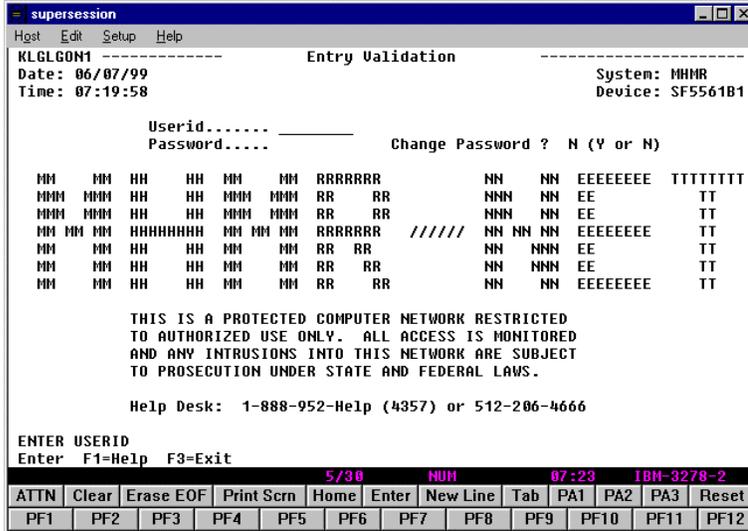


3. Press **Enter**.

Result: The QWS3270 terminal session is unlocked and the current session is displayed.

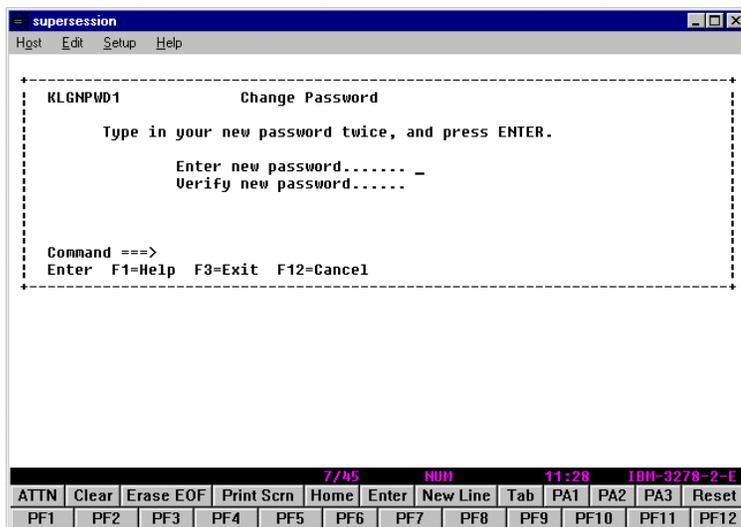
Changing Your Password

1. Start your QWS3270 mainframe software. The following screen is displayed.



2. Key your User ID in the USERID field.
3. Key your old password in the PASSWORD field.
4. Key **Y** in the CHANGE PASSWORD field.
5. Press **Enter**.

Result: The following Change Password screen is displayed.



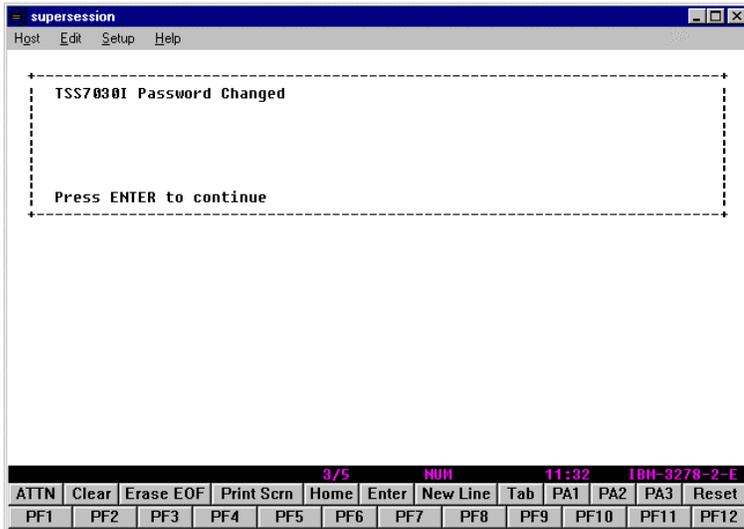
6. Key your new password in the ENTER NEW PASSWORD field.
7. Key your new password a second time in the VERIFY NEW PASSWORD field.

continued on the next page

Changing Your Password, Continued

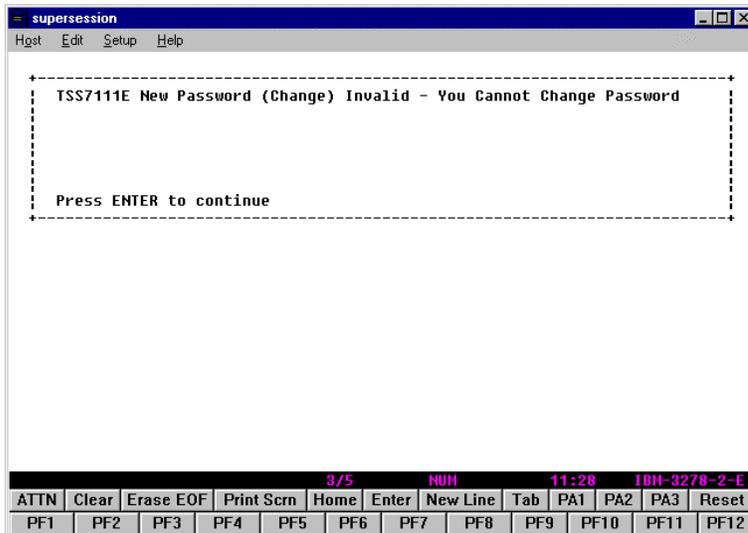
8. Press **Enter**.

Result: If the password change worked correctly the following screen is displayed:



9. Press **Enter** to continue with the logon process.

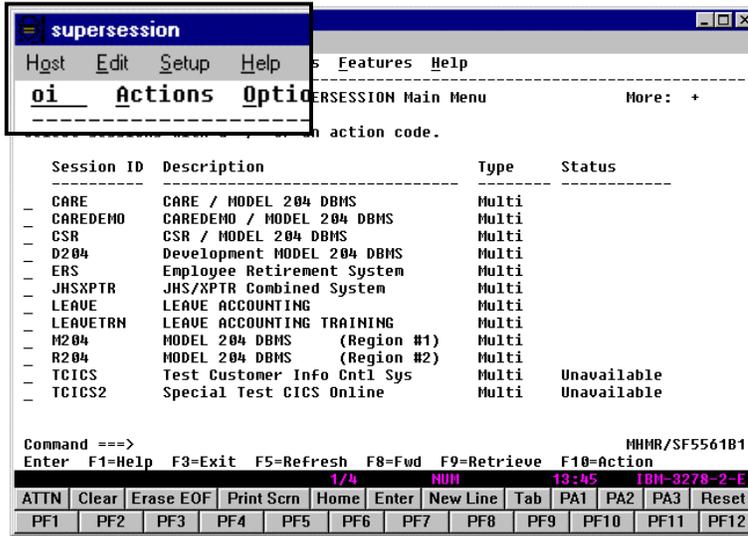
Note: If the password change did not work correctly the following screen is displayed. Take appropriate action to determine why the password change did not work and try changing the password again.



Updating Personal Information

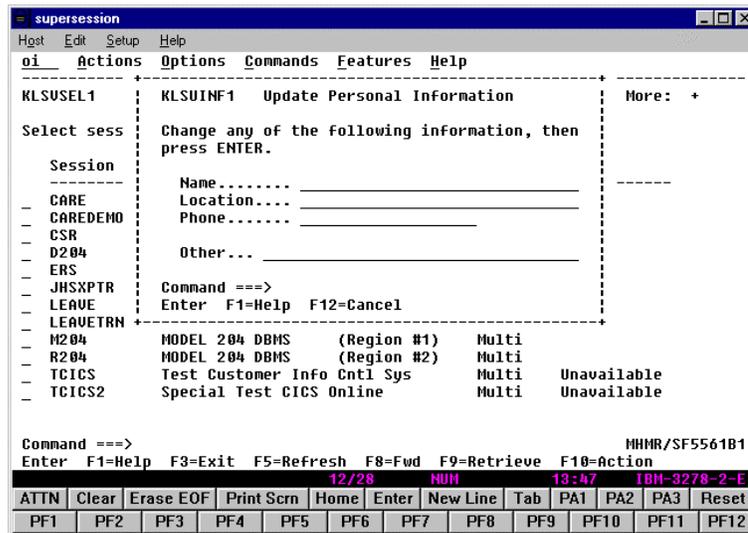
From the SuperSession Main Menu:

1. Press **F10** to move the cursor to the home position of the Action Bar.
2. Key **oi** on the Action Bar line.



3. Press **Enter**.

Result: The Update Personal Information window is displayed.



4. Key any changes to NAME, LOCATION, PHONE, or OTHER.
5. Press **Enter**.

Result: The SuperSession Main Menu is displayed.

SuperSession Security and Help

Security

You are responsible for any activity performed under your User ID and password. Do not share or publicly display your password. It is very possible for employees who cannot maintain confidentiality to be terminated. Purposeful falsification of data records is grounds for termination. Violating data security or allowing unauthorized access by another party is a Class A misdemeanor.

Help

For additional help in using the Candle SuperSession system press the F1 key to receive information concerning the panel you are viewing. Help is for SuperSession and not for the business application. Access the Help option on the Action line to receive an overview of the help system.

For help concerning the improper operation of SuperSession on your computer please telephone the Central Help Desk at 888/952-4357 or 512/206-4666.
